

# APP USER GUIDE

MOVON ChillMate 508L (V Series)

Version 2024.07.001

# INDEX

<b>No.</b>	<b>Topic</b>	<b>Page</b>
1	Download App	1 - 4
2	Register & Login	5 - 10
3	My Profile	11 - 13
4	Add Device	14 - 21
5	Mode Selection: For MOVON SPACE compartment	22 - 24
6	Manual & Independent Temperature Control	25 - 28
7	Quick Cooling & Quick Freezing	29 - 31
8	Failure Alert	32 - 33
9	Room Management	34 - 40
10	Firmware Update	41 - 43
11	Others	44 - 46
12	Reset Wifi & Reconnect	47 - 49

# 1. Download App



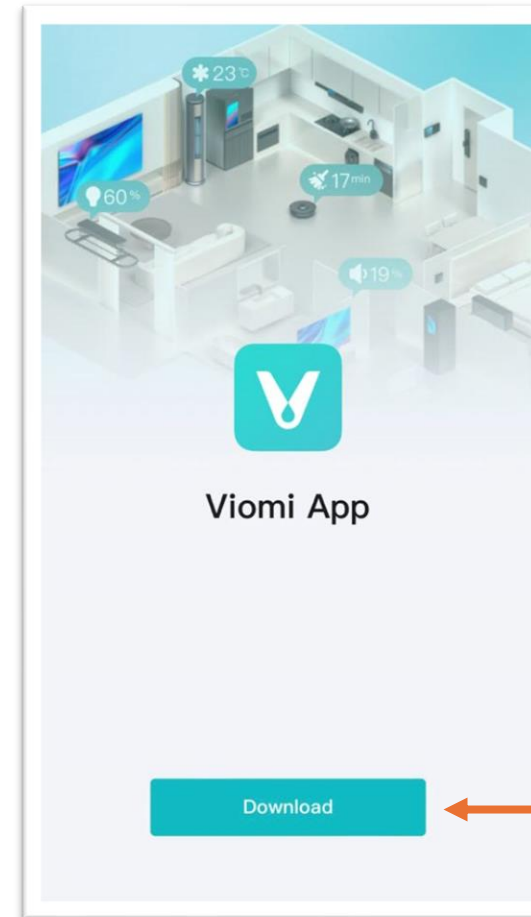
# 1. Scan QR Code



Supported:



# 2. Download Viomi App

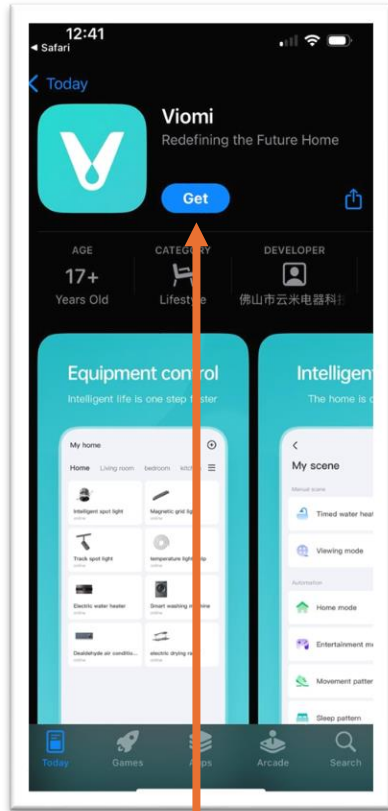


Click to download.

UI may vary or different by phone brands, model, OS version and App marketplace.

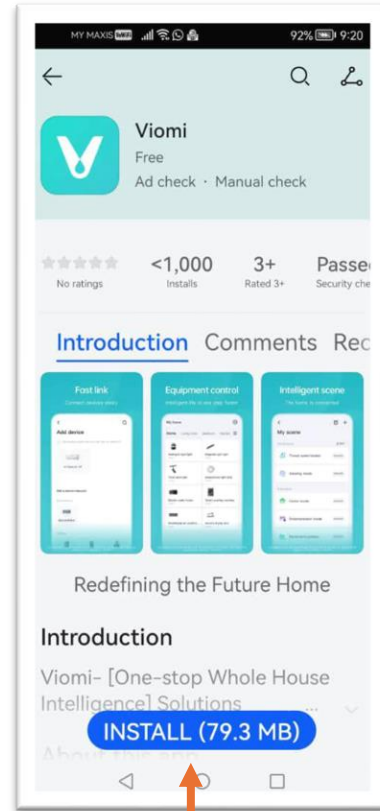


### Apple iPhone



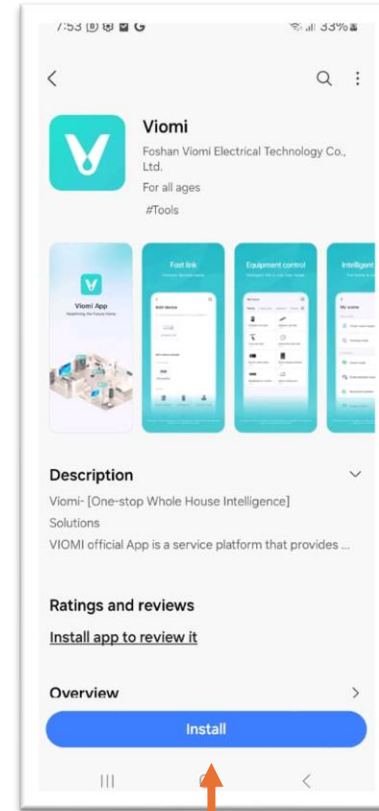
Download & install.

### Huawei Phone



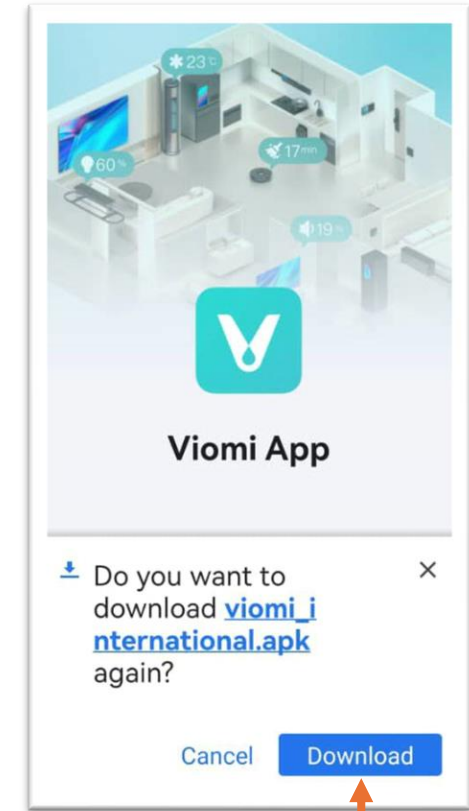
Download & install.

### \* Samsung Phone



Download & install.

### \* Other Android Phone

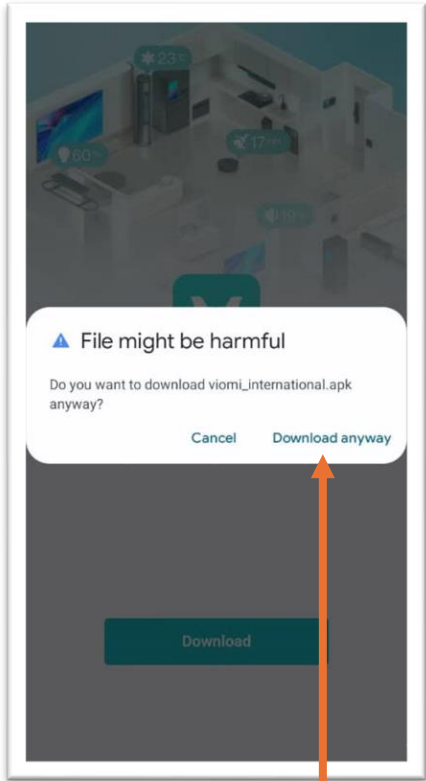


Download APK.

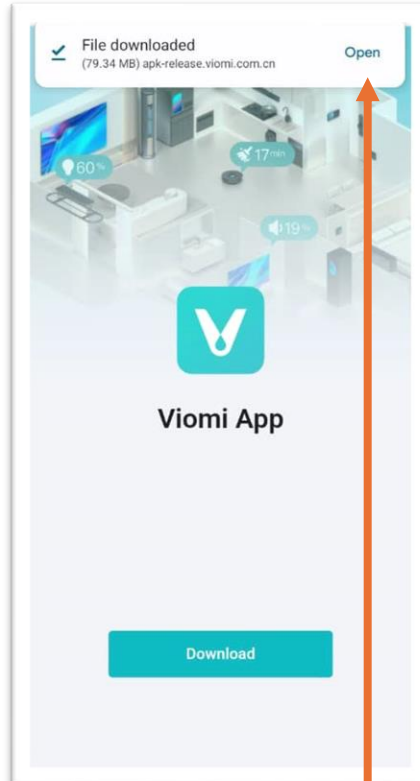
UI may vary or different by phone brands, model, OS version and App marketplace.



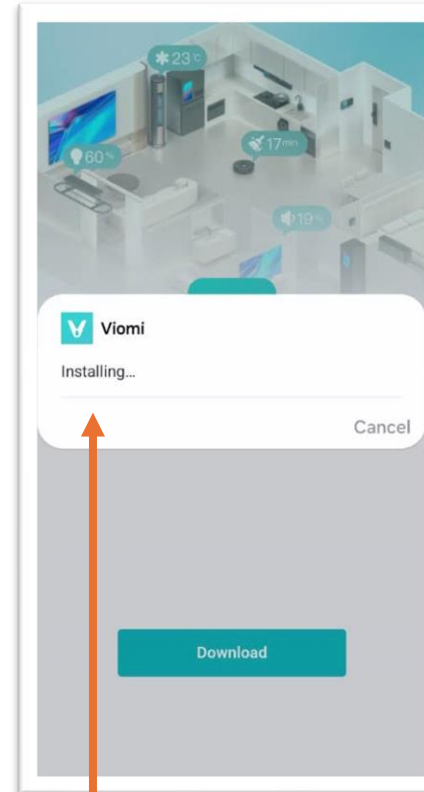
## If you're download APK...



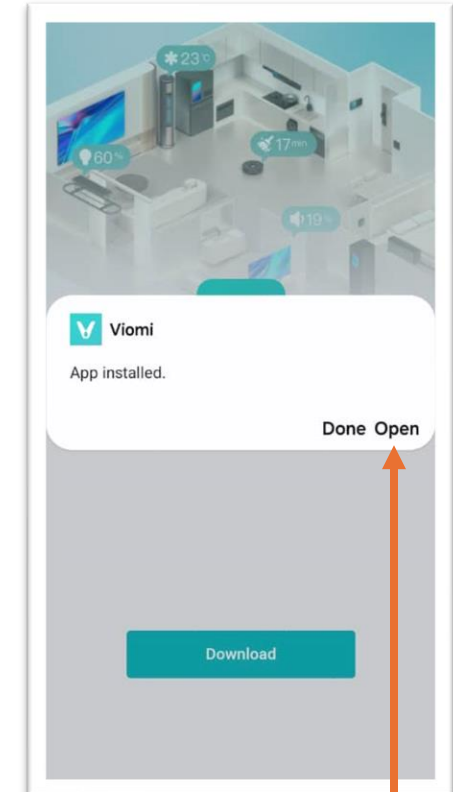
Click to download if your phone prompt alert message.



Open APK after download.



Wait for installing.

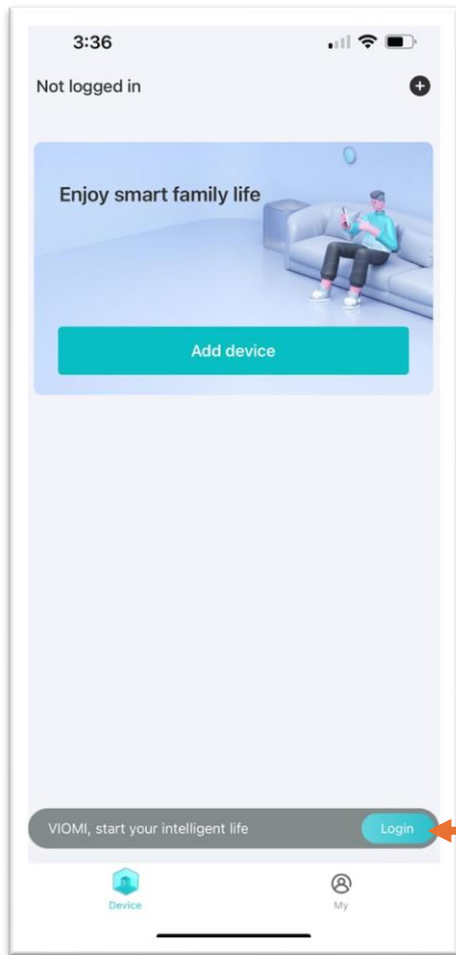


Installed complete & start use.

## 2. Register & Login

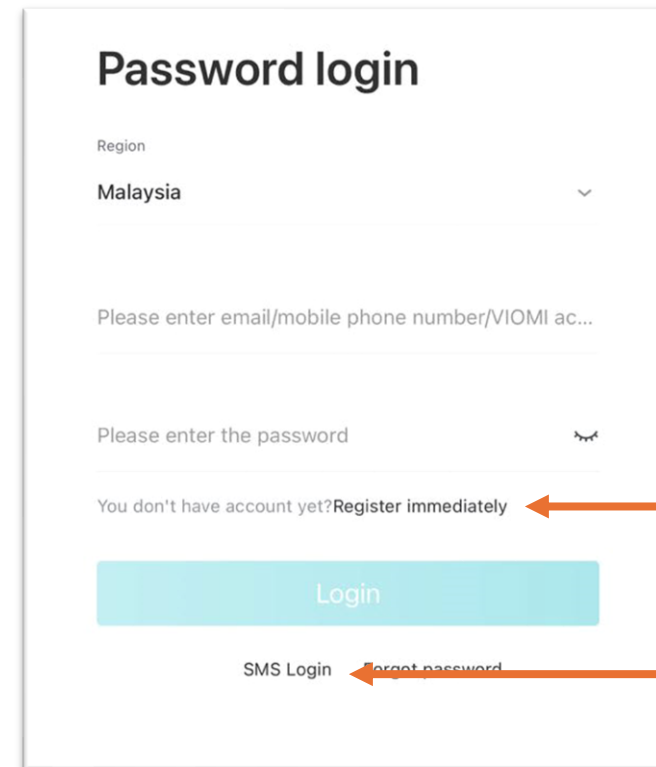


# 1. Register or login



Click to login or register account.

# 2. Register by email or login by phone number



Register by email.

Login by phone number.



# By email

**Register VIOMI account**

Region  
Malaysia

Please enter your email address

Please enter the password

Please enter your password again

6-20characters,combining at least 2 of the following:digits,letters,and special symbols(except space).

Next

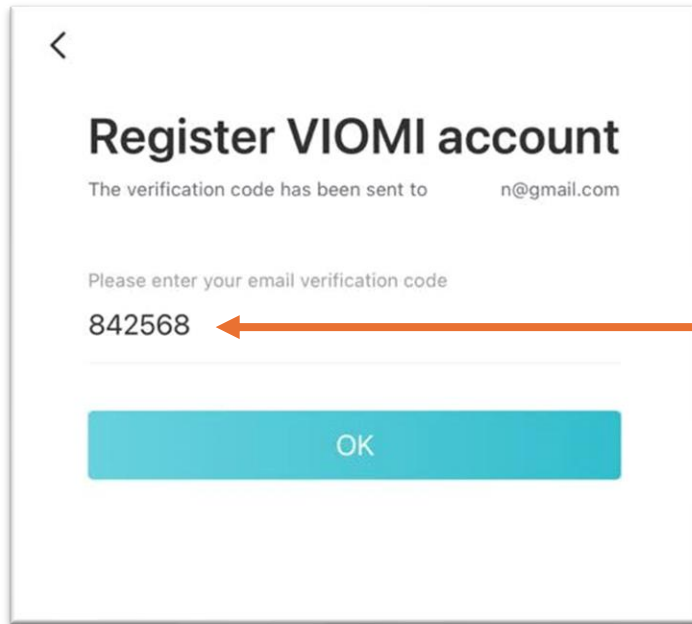
← Key-in your email.

← Key-in your password.

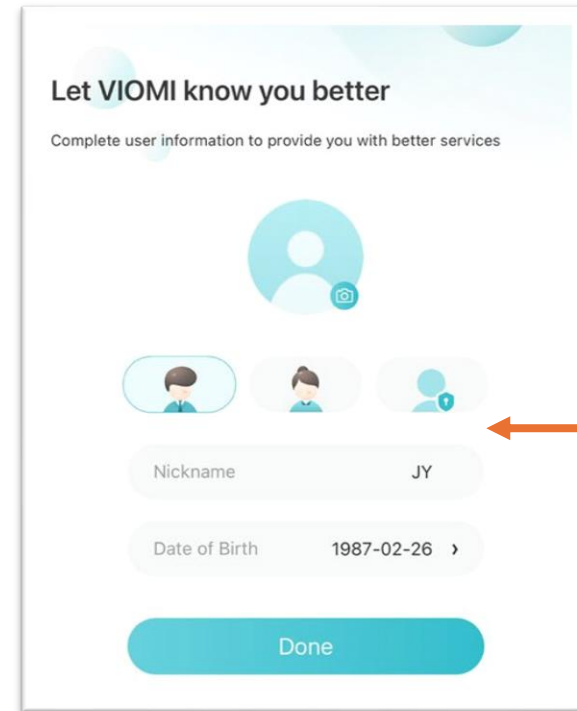
Read and agree "VIOMI User Agreement" and "Privacy agreement"  
Your personal information will be stored according to laws and regulations your chosen country/region

↑ Tick to agreement T&C at bottom of page.

# By email



Key-in verification code received in email.



Done & complete your information. (Can skip)

# By phone number



## SMS Login

Mobile phone number

+60

Key-in your phone number.

Please enter the verification code

Send

Click to get verification code.

Login

Password login

**SMS Login**

Mobile phone number  
+60 12698

Verification code  
837955

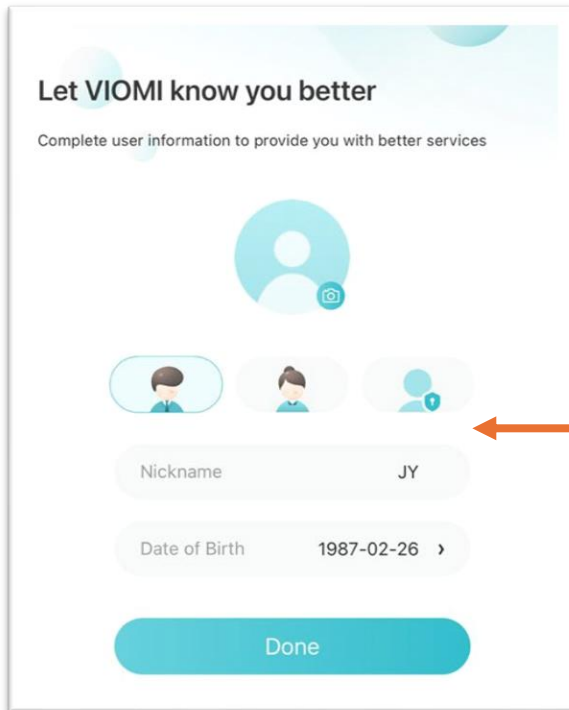
Login

Password login

Annotations: An orange arrow points to the phone number input field with the text "Key-in your phone number." Another orange arrow points to the verification code input field with the text "Key-in verification code received from SMS."

Key-in verification code received from SMS.

# By phone number

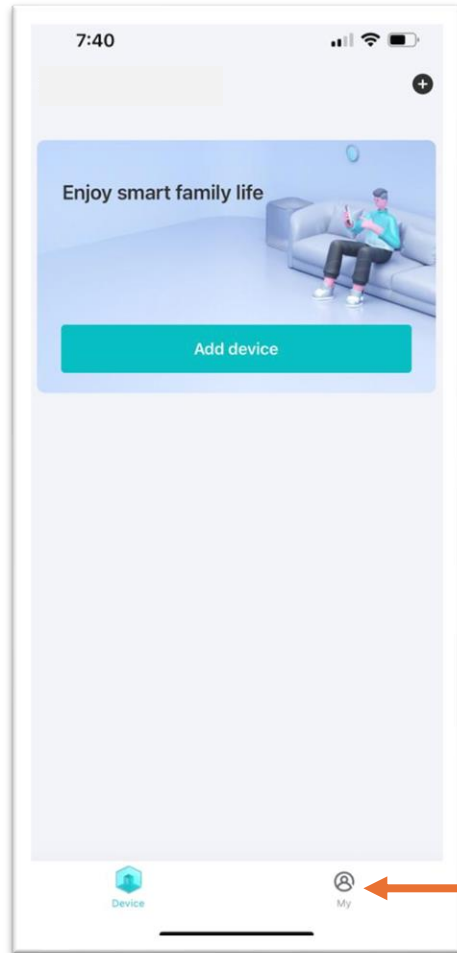


Done & complete your information. (Can skip)

# 3. My Profile

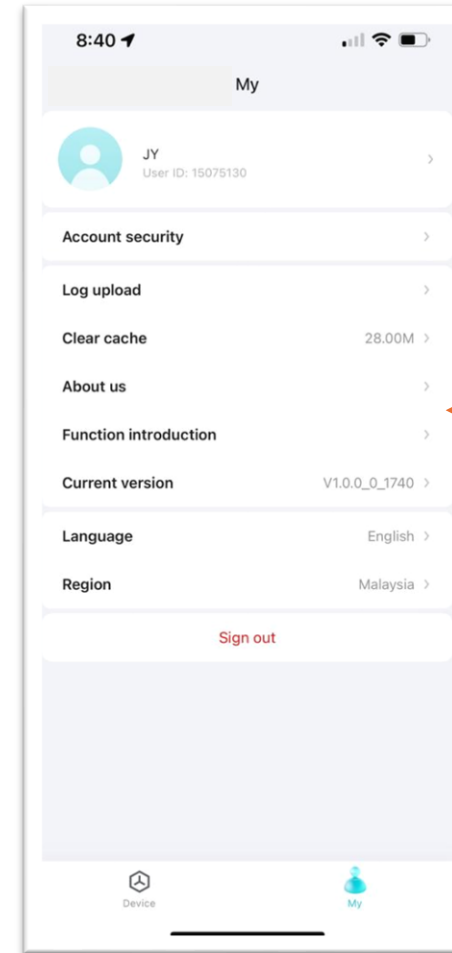


# 1. Go to profile.



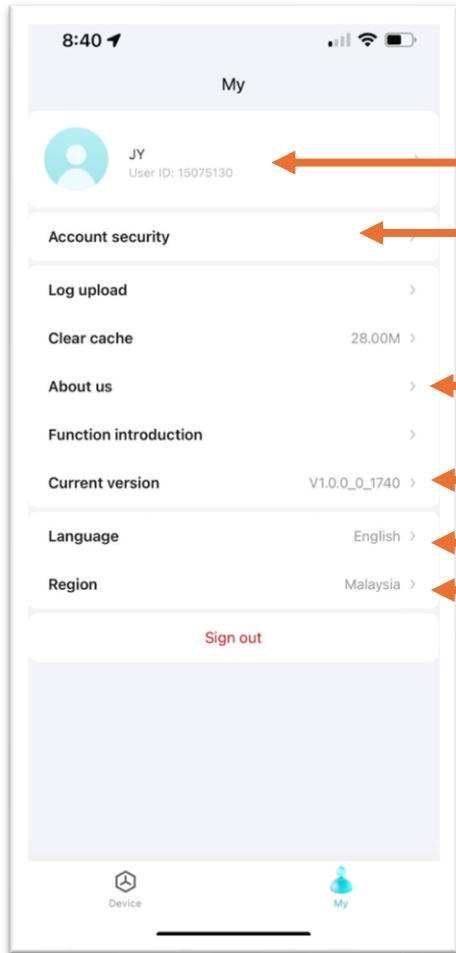
Click to profile.

# 2. Choose your action.



Choose the action you want to do or the information you want to see.

Change region is not recommended. It may affect the function and feature in your app.



Your nickname and user ID.

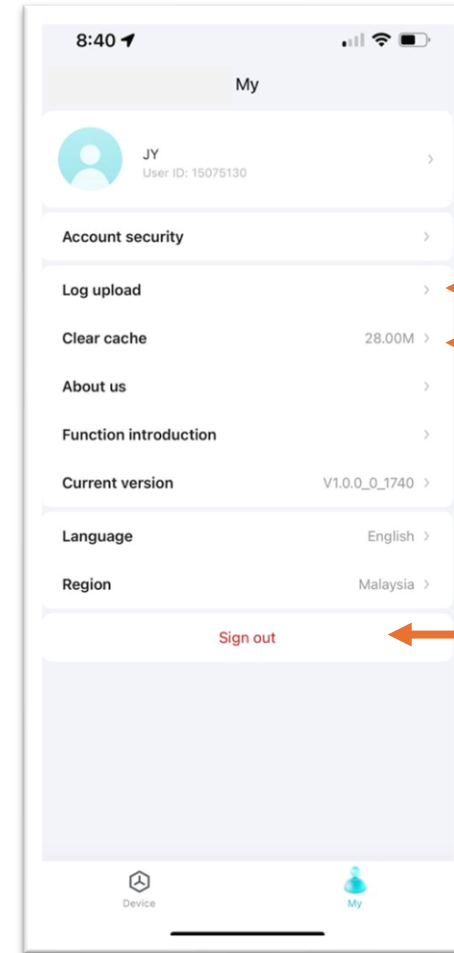
To bind your email/mobile number or change login password.

View the T&C.

App current version.

Change language.

Change region.



(Not necessary to do)

Upload your log of use of app to VIOMI cloud server.

Clear cache.

To sign out.

# 4. Add Device

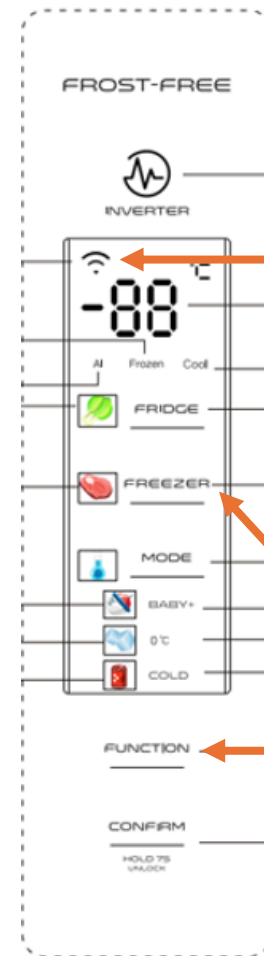




## 1. Power-on your device.



## 2. Ensure the device wifi is on.



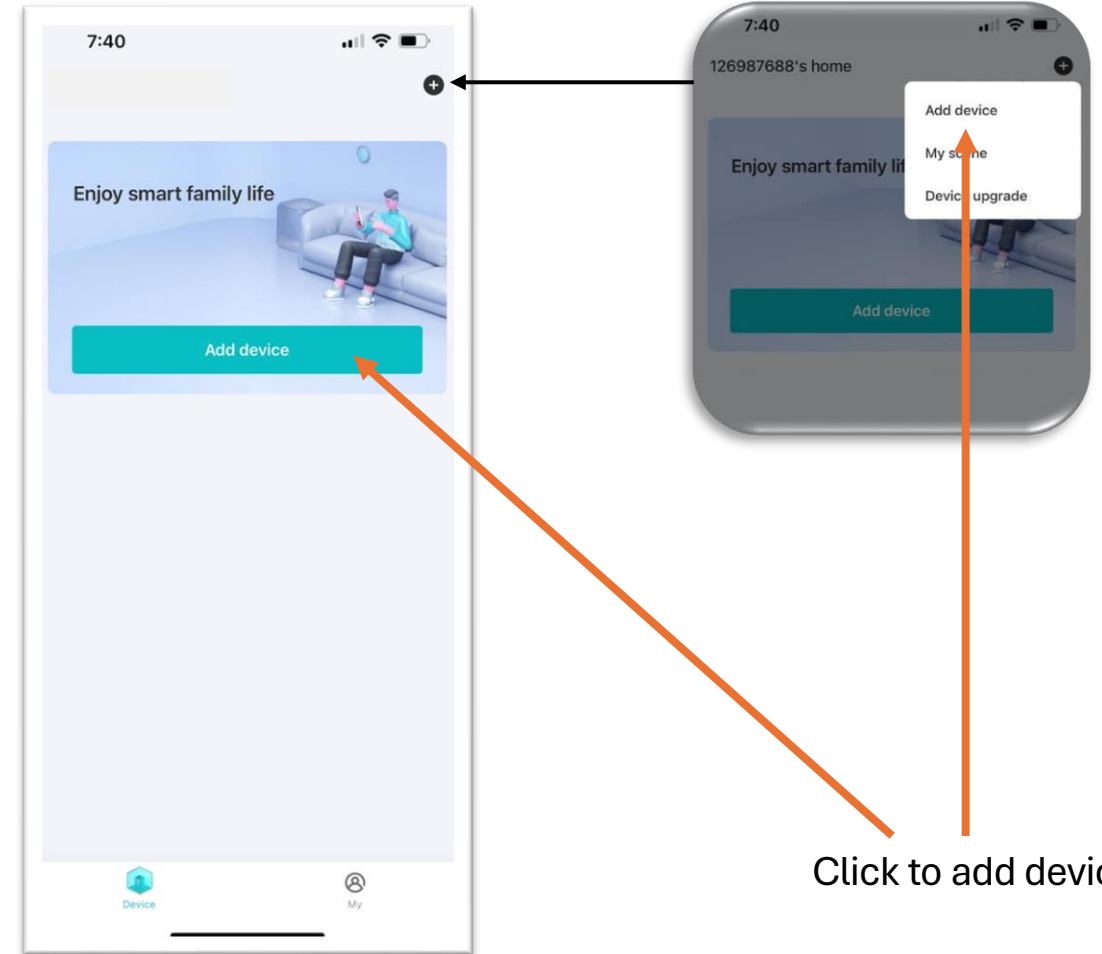
Wifi icon is blinking when device wifi is on and ready for connect.

- \* If the wifi icon not blinking:
- i. Unlock the panel by hold [Confirm] button for 3 seconds until beep sound ringing.
  - ii. Hold [Freezer] + [Function] button for 3 – 5 seconds until beep sound ringing.
  - iii. Wait for a while and you will see the wifi icon is blinking.

3. Connect your phone to your internet wifi.

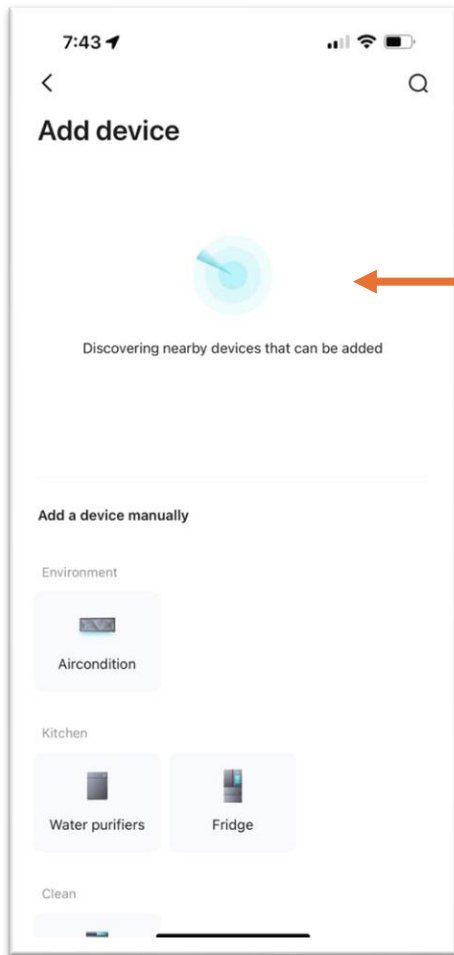


4. Open app & add device



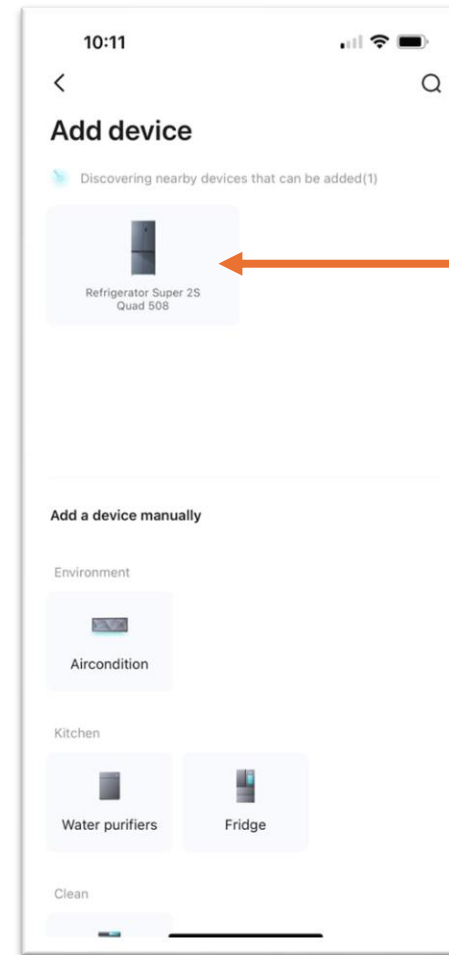
Click to add device.

## 5. Search nearby device.



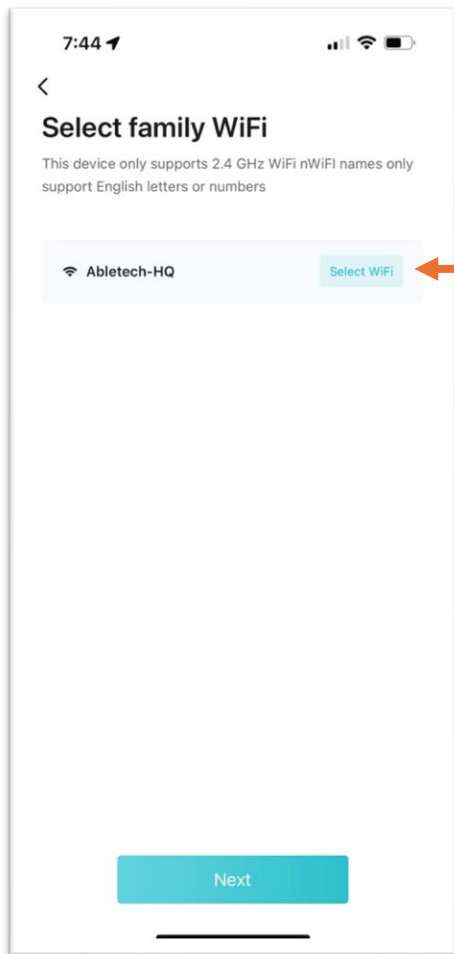
← Wait for device detection.

## 6. Select device.



← Click to select the device you want to connect.

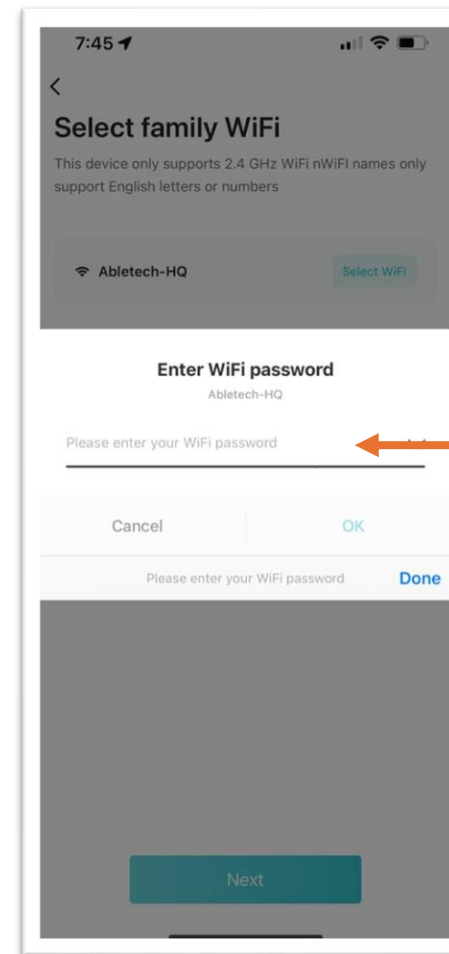
## 7. Select your wifi.



Select & confirm the wifi you want the device to connect to.

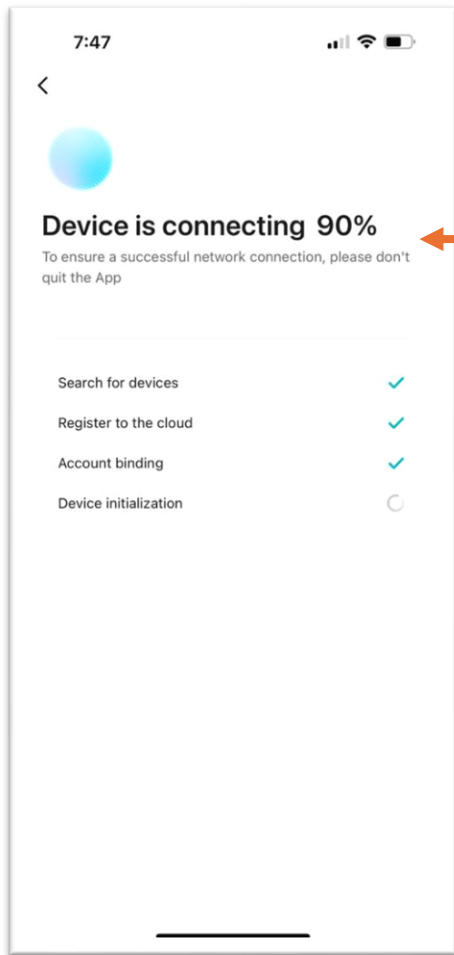
(Same to your mobile phone connected wifi)

## 8. Key-in wifi password.



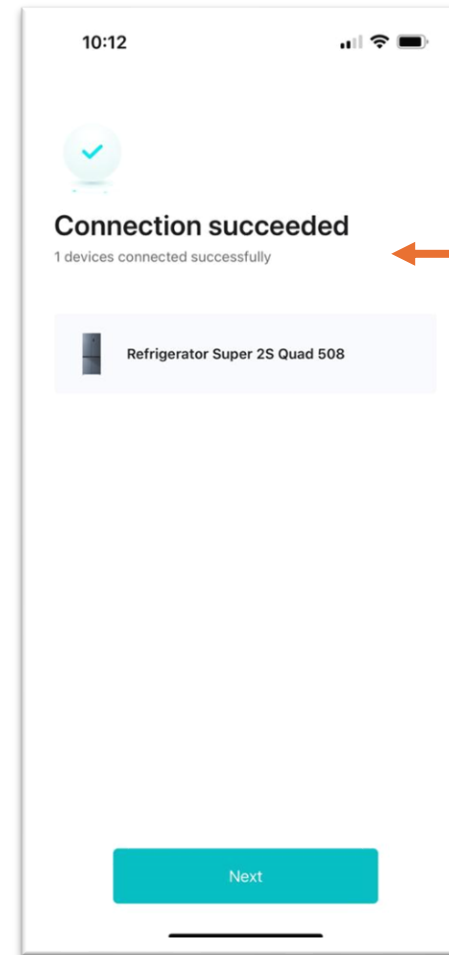
Key-in your wifi password.

## 9. Device connecting.



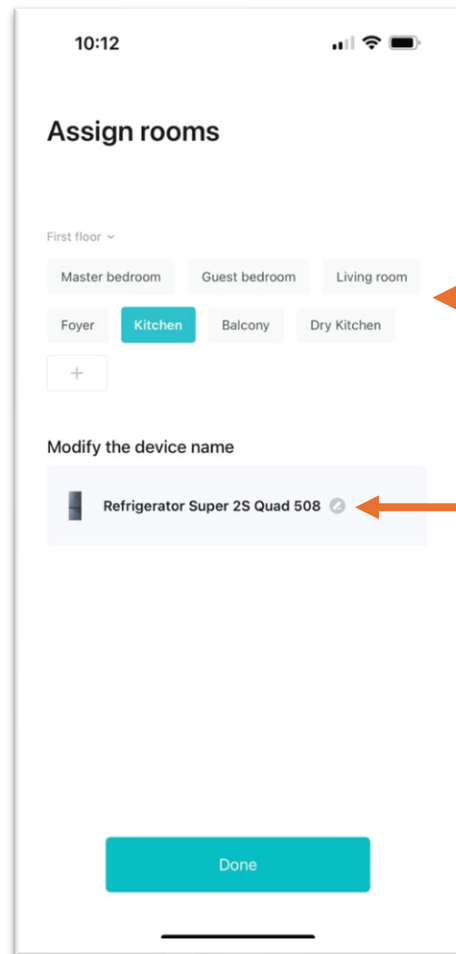
Wait for device connecting completely.

## 10. Device connected.



Show you the device is successfully connected.

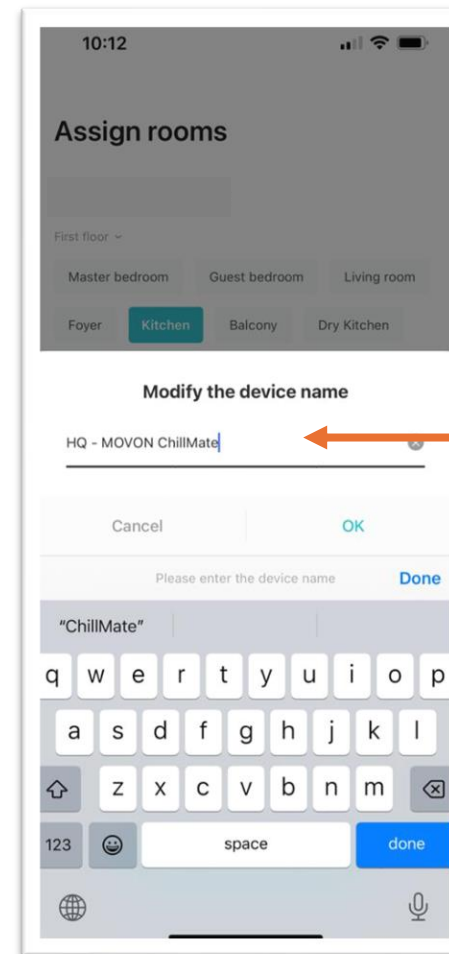
## 11. Assign room & device name.



You may assign where your device located.

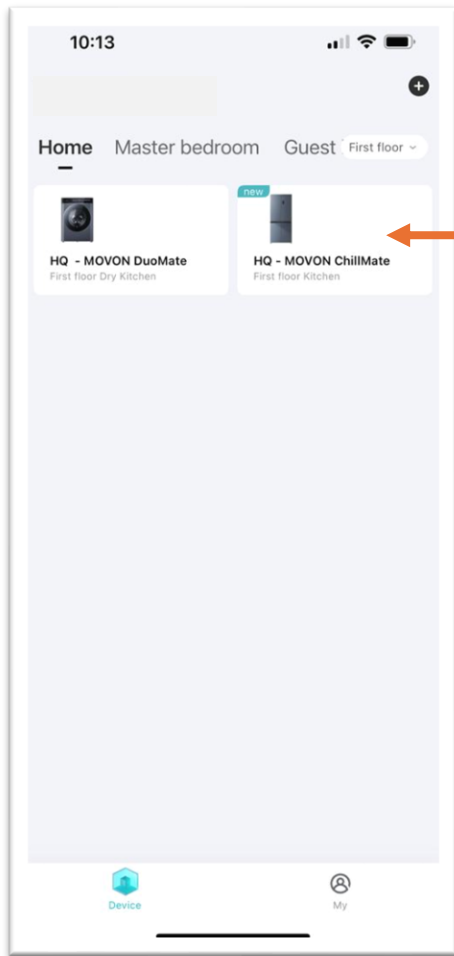
Click to rename your device if you want.

## 12. Rename device.



Rename your device if you want.

# 13. Done!



Device successfully added into your app & you can start to use.

# 5. Mode Selection: For MOVON Space Compartment



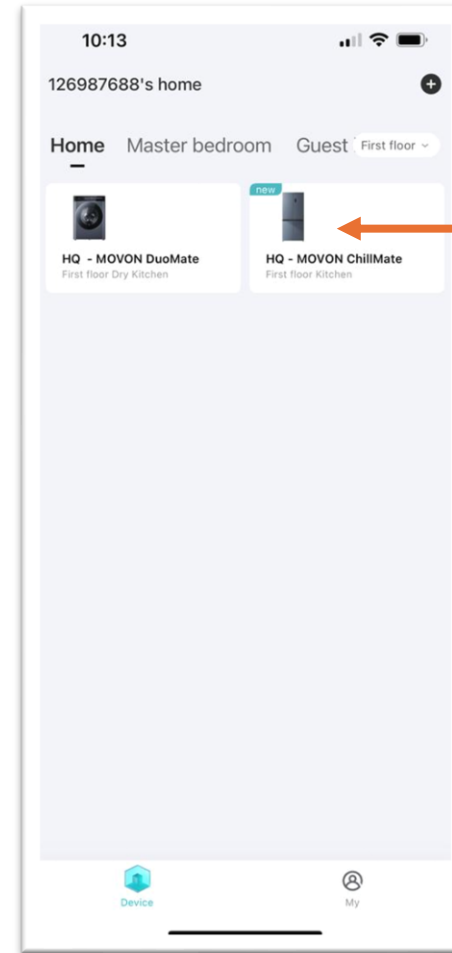


# MOVON SPACE chamber



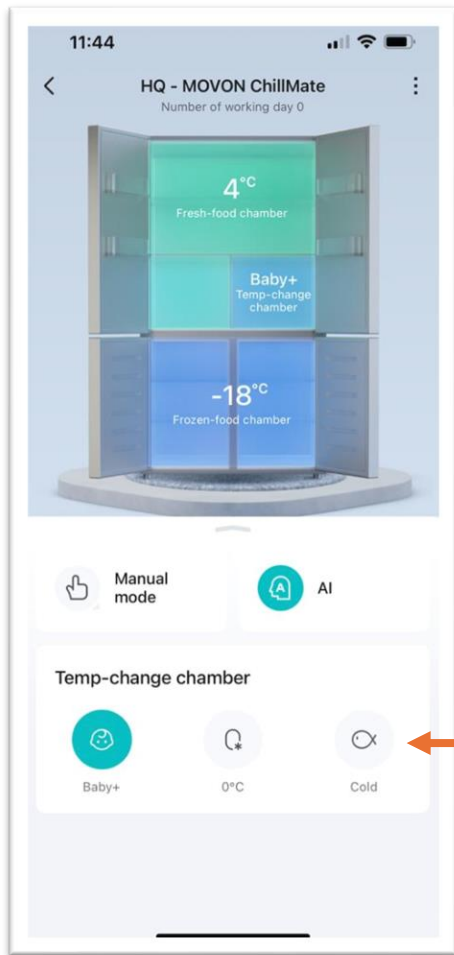
MOVON  
SPACE

## 1. Choose the device.



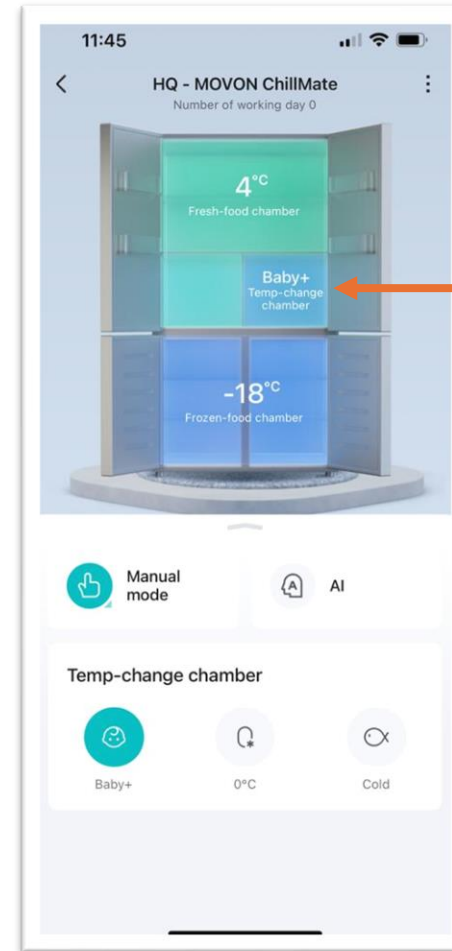
Click & choose the device.

## 2. Choose the mode.



Choose the mode you want.

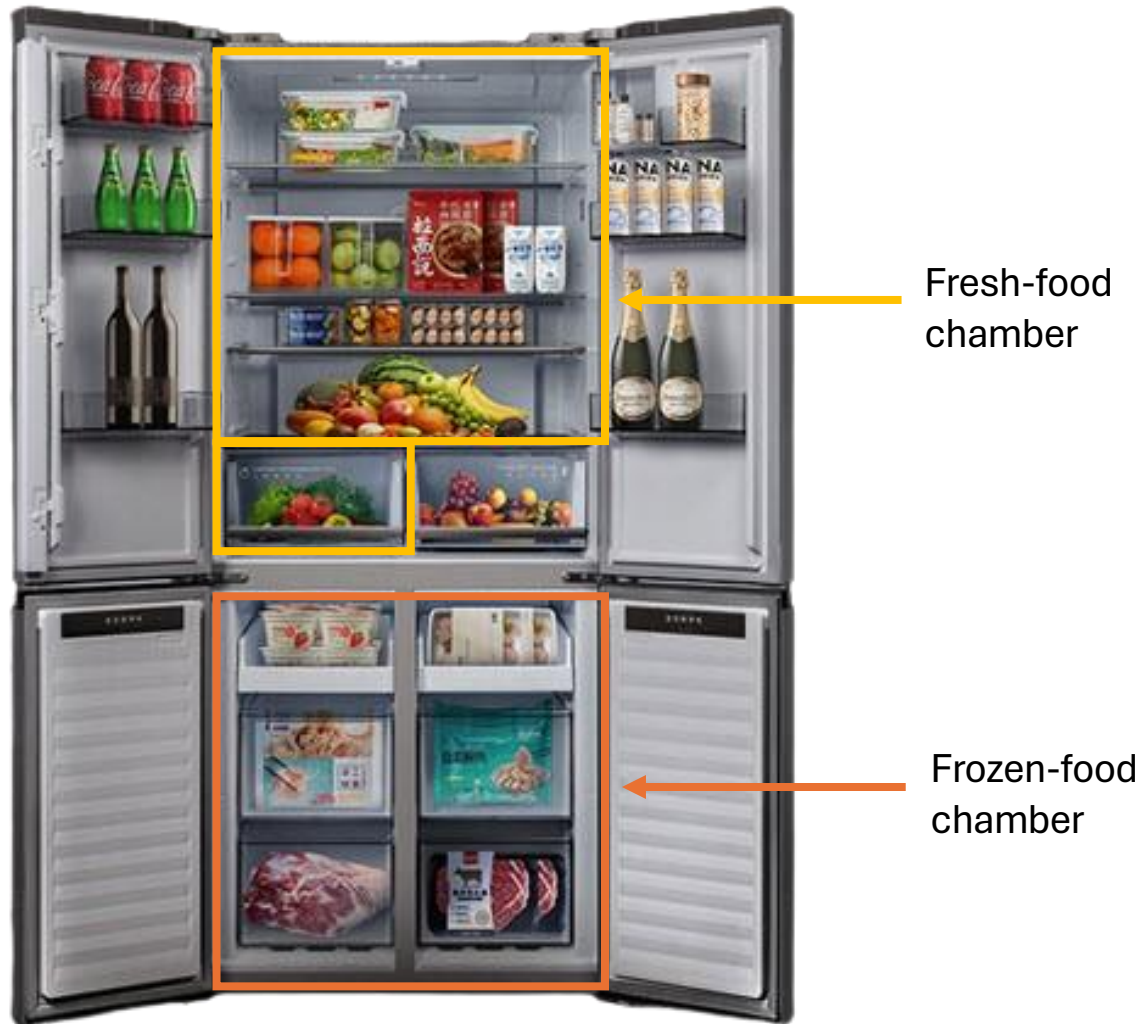
## 3. Device adjust to the selected mode.



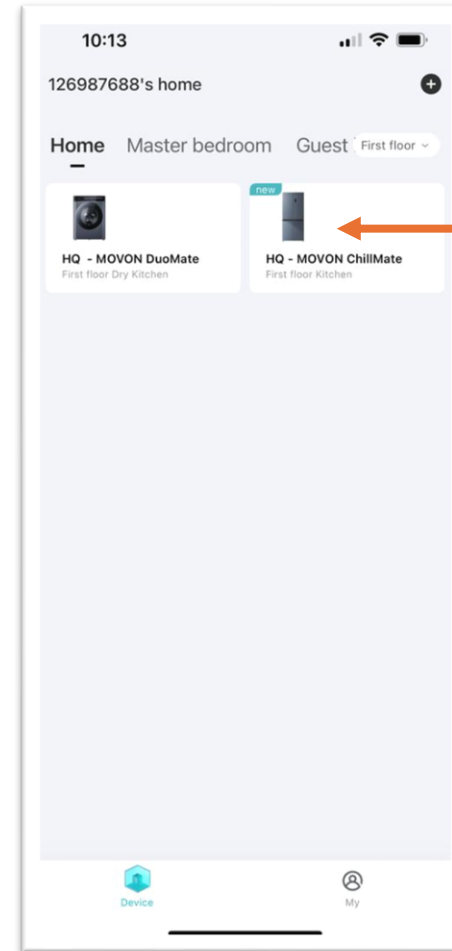
Show you the mode you have selected.

# 6. Manual & Independent Temperature Control



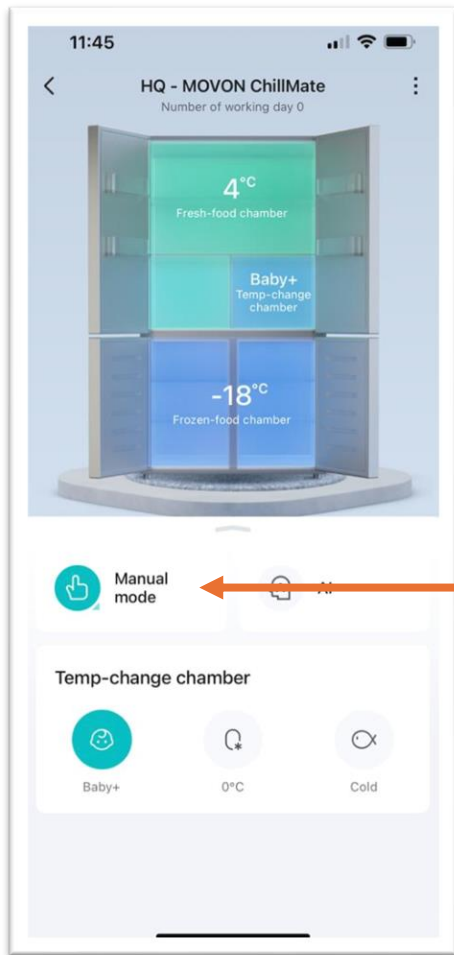


# 1. Choose the device.



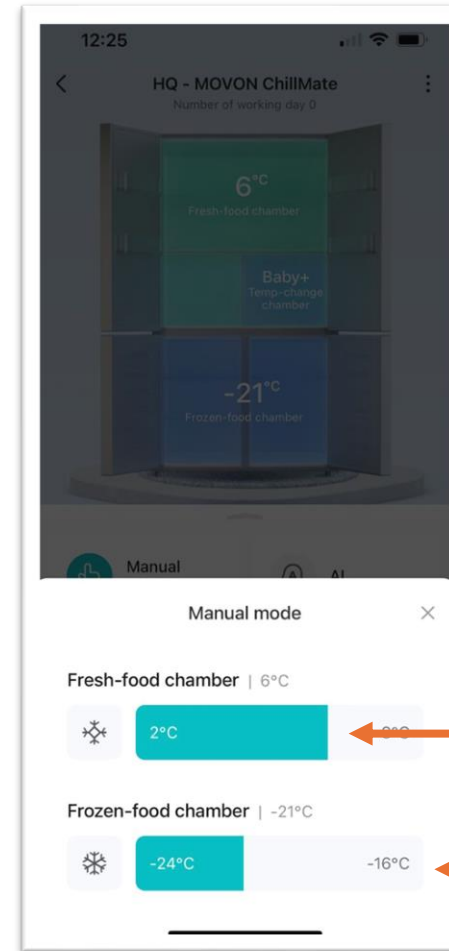
Click & choose the device.

## 2. Choose manual mode.



Click to go to manual mode setting.

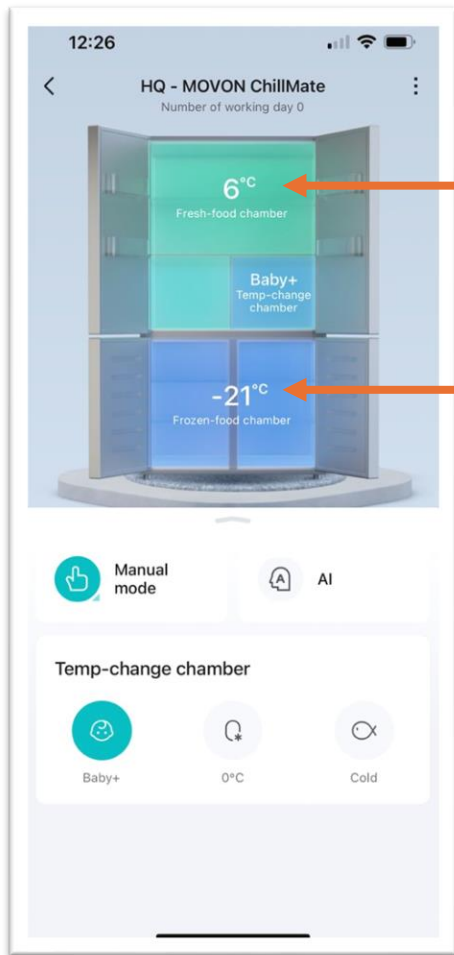
## 3. Device adjust to the selected mode.



Slide to adjust the temperature for fresh-food chamber.

Slide to adjust the temperature for frozen-food chamber.

## 4. Device adjust to the temperature set.



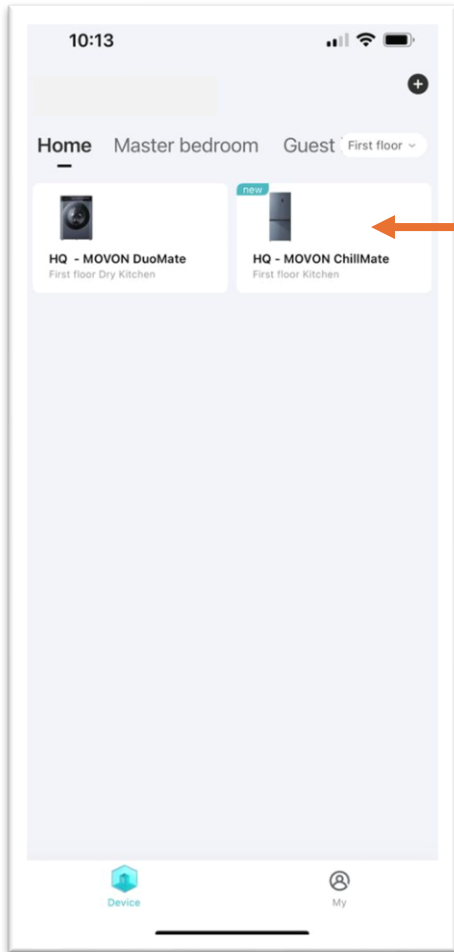
Show you the temperature you set for fresh-food chamber.

Show you the temperature you set for frozen-food chamber.

# 7. Quick Cooling & Quick Freezing

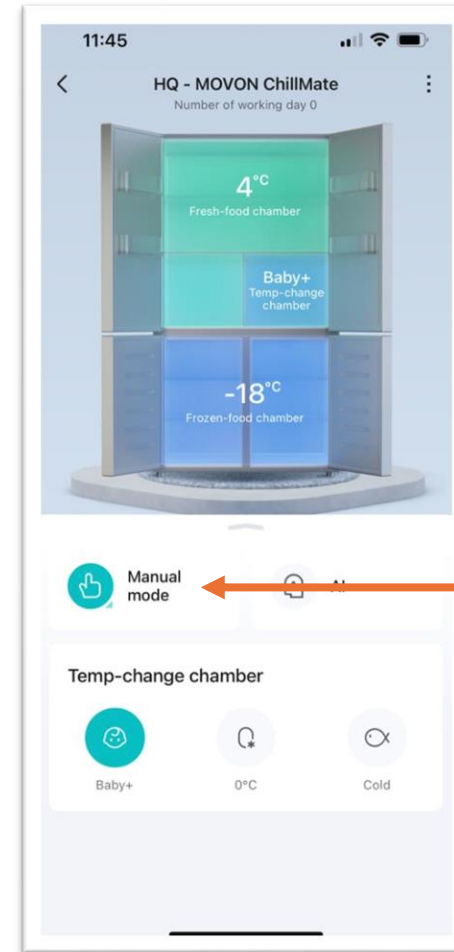


# 1. Choose the device.



Click & choose the device.

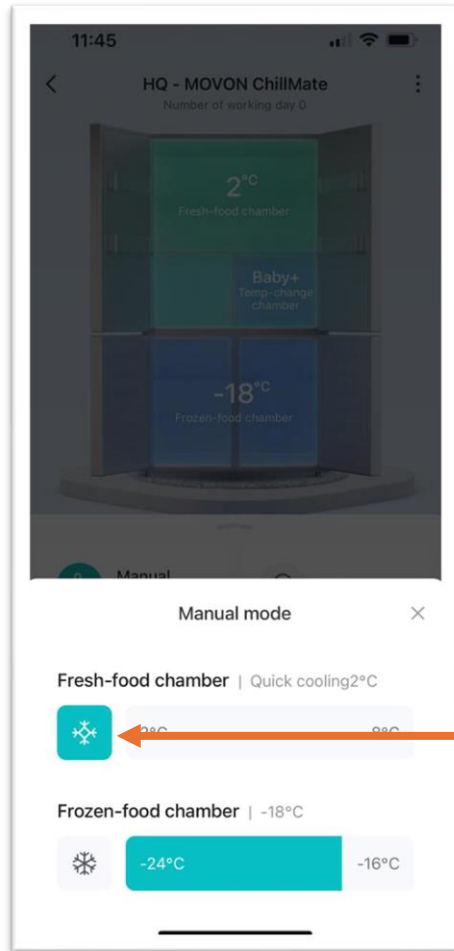
# 2. Choose manual mode.



Choose manual mode.

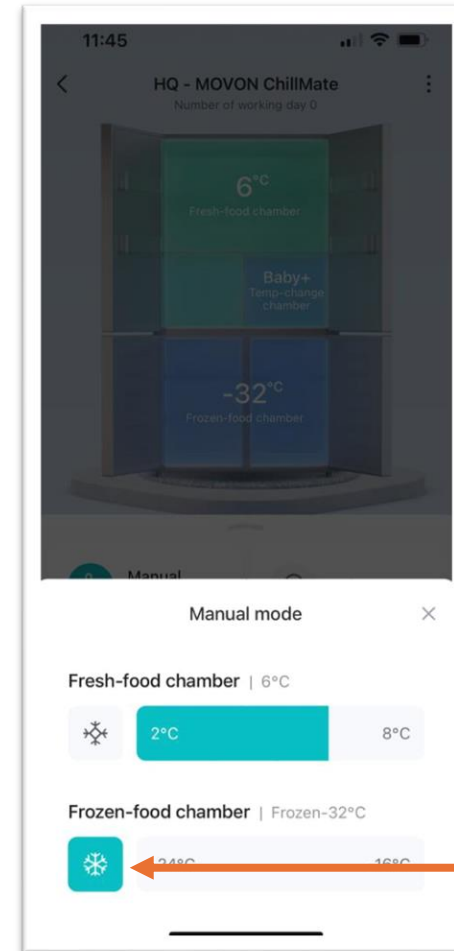


### 3. Choose quick-cooling.



Click & choose quick-cooling mode for your fresh-food chamber.

### 4. Choose quick-freezing.

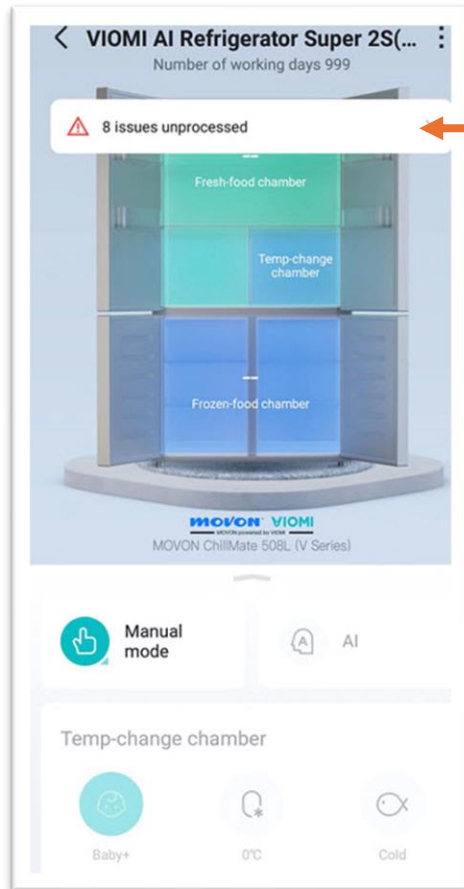


Click & choose freezing mode for your frozen-food chamber.

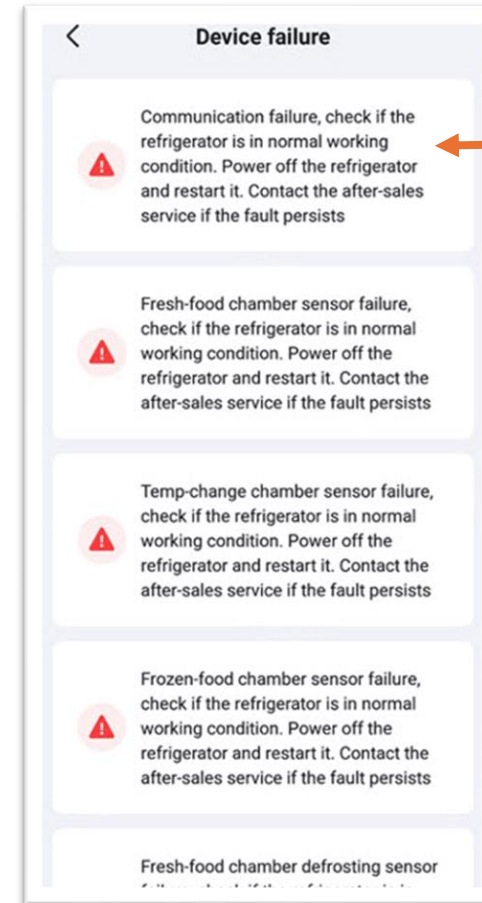
# 8. Failure Alert



Alert message will be prompt if any failure occurred.



Click to view details.



1. Read the message and follow instruction to fix the issue.
2. Restart (turn off & on) the device to resume the program after fix.

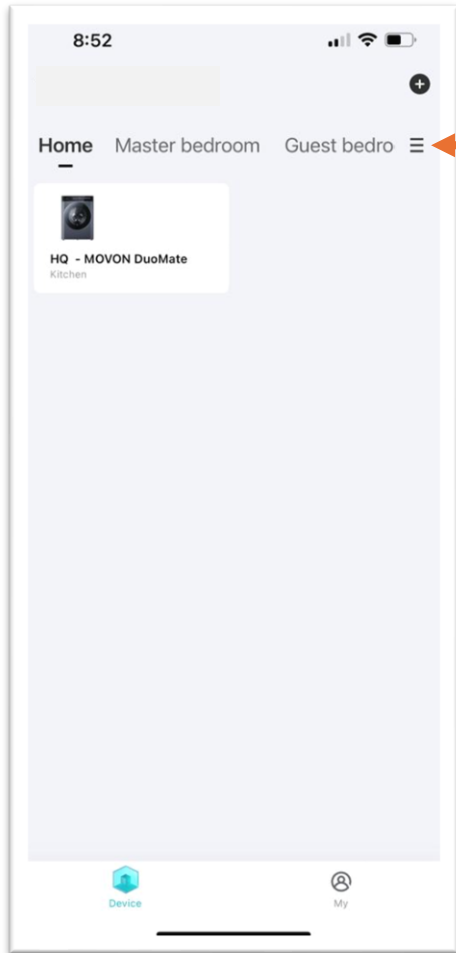
# 9. Room Management



Manage room is only allowed after you connected the device.

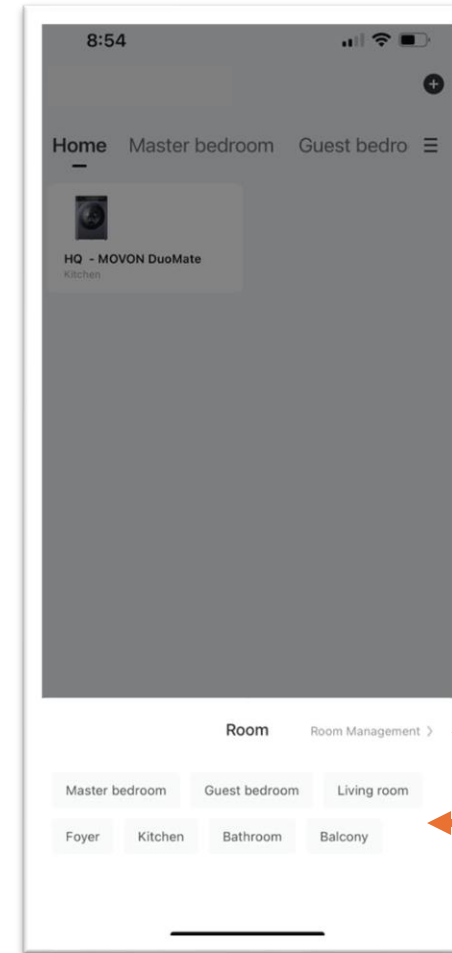


## 1. Go to manage room.



Click to manage room.

## 2. Choose your action.

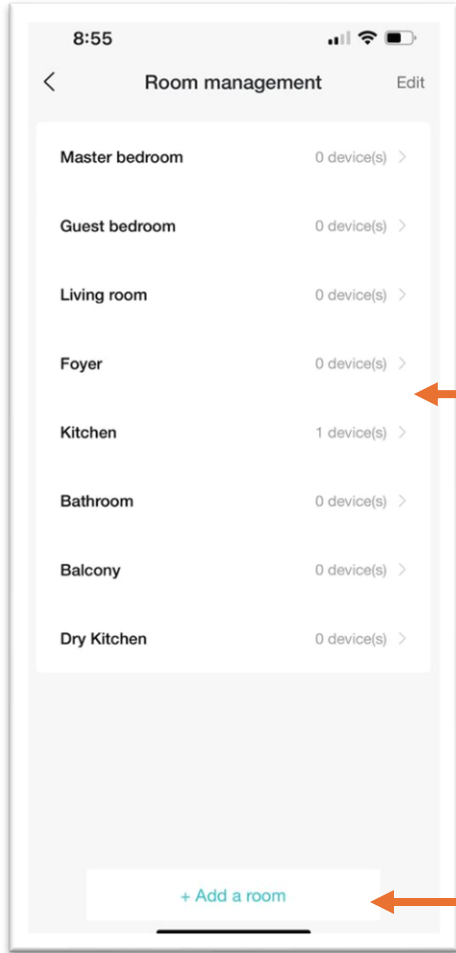


Add new room or move device.

Click to quick go to the selected room.

Manage room is only allowed after you connected the device.

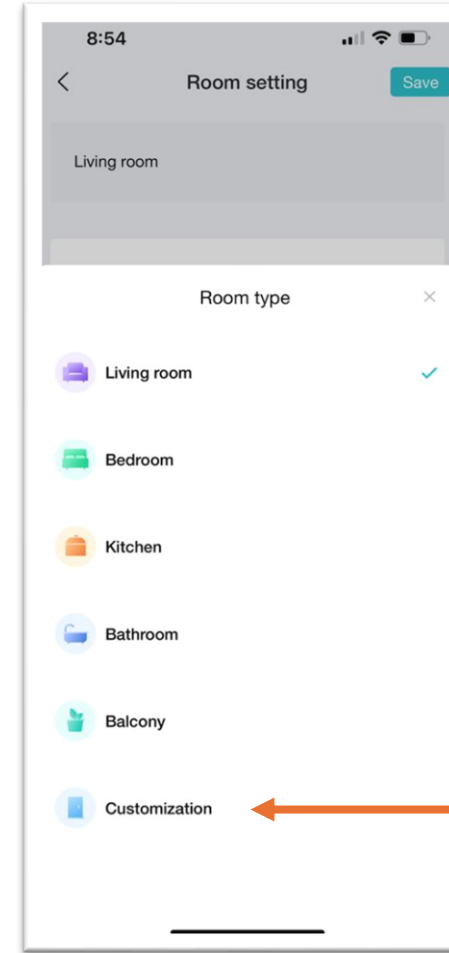
### 3. Select or add new room.



Select the room you want to manage or move device.

Click to add new room.

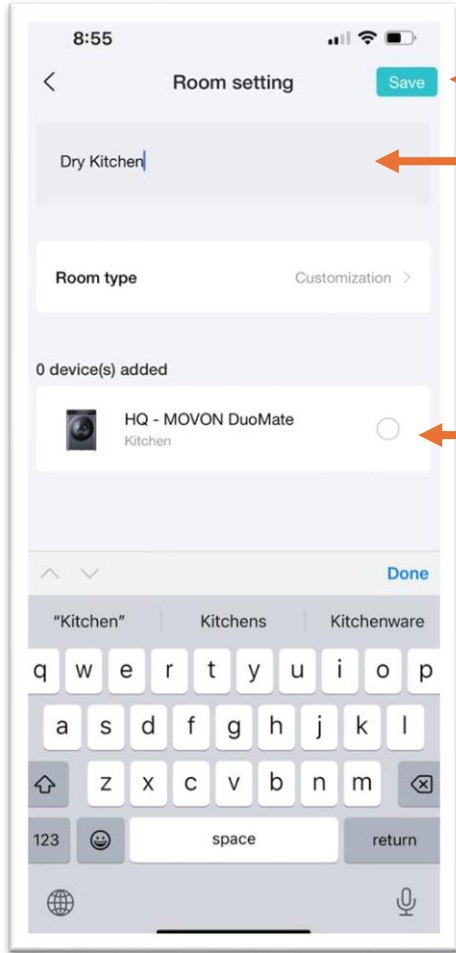
### 4. To add new room.



Click customization.

Manage room is only allowed after you connected the device.

## 5. Add new room.

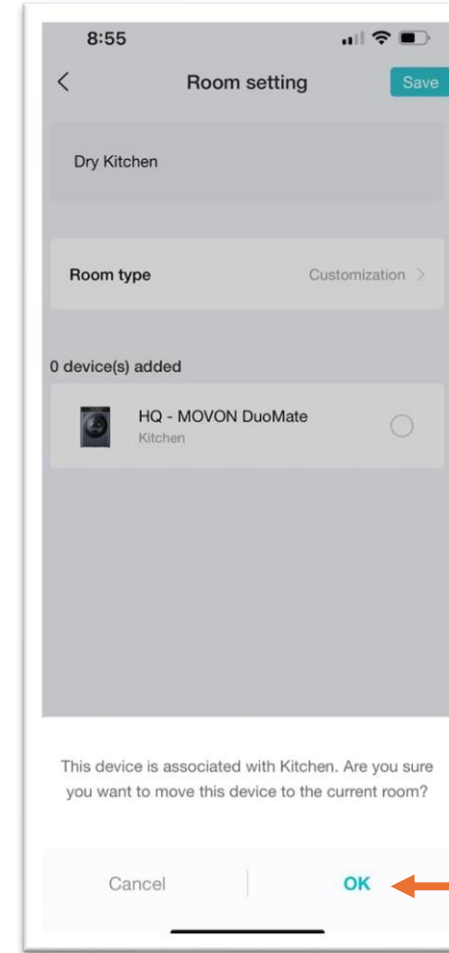


Click to save.

Key-in your room name.

Tick if you want to move the device to your new room.

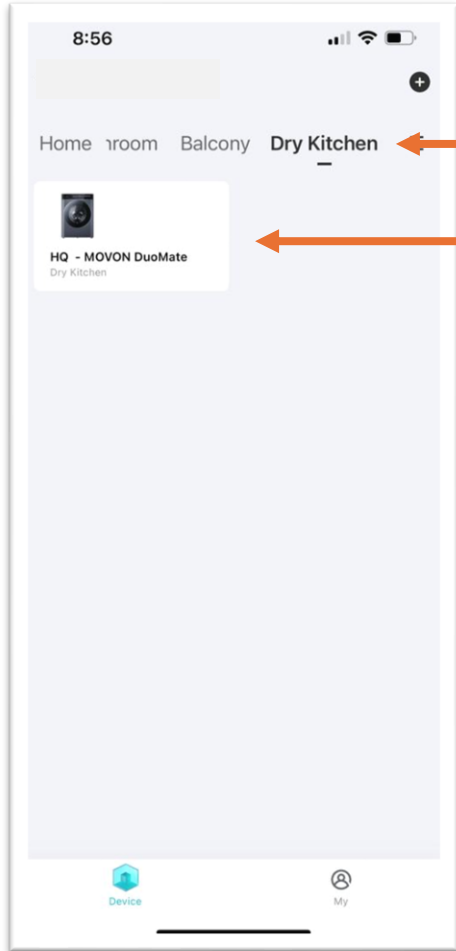
## 6. Move device to another room.



Click to confirm to move your device from one room to another room.

Manage room is only allowed after you connected the device.

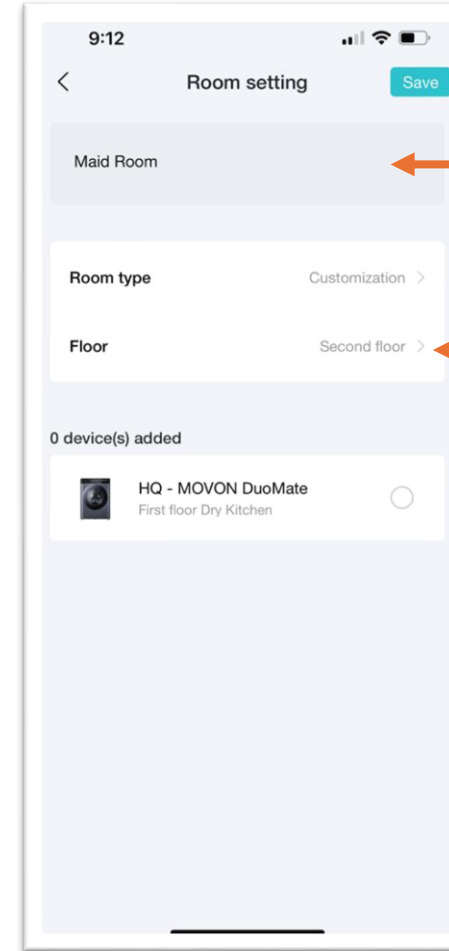
## 7. New room created & device moved.



New room created.

Device has been moved to the room.

## 8. To add floor.



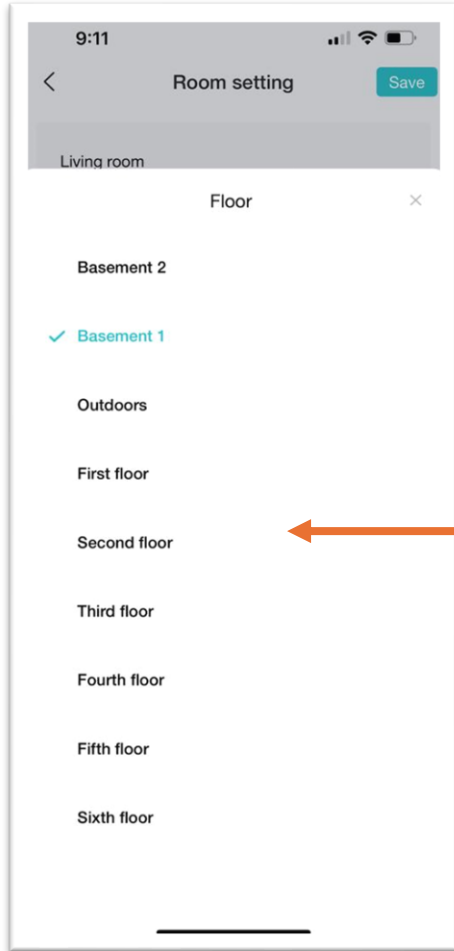
Key-In your room name.

Select the floor of the room.

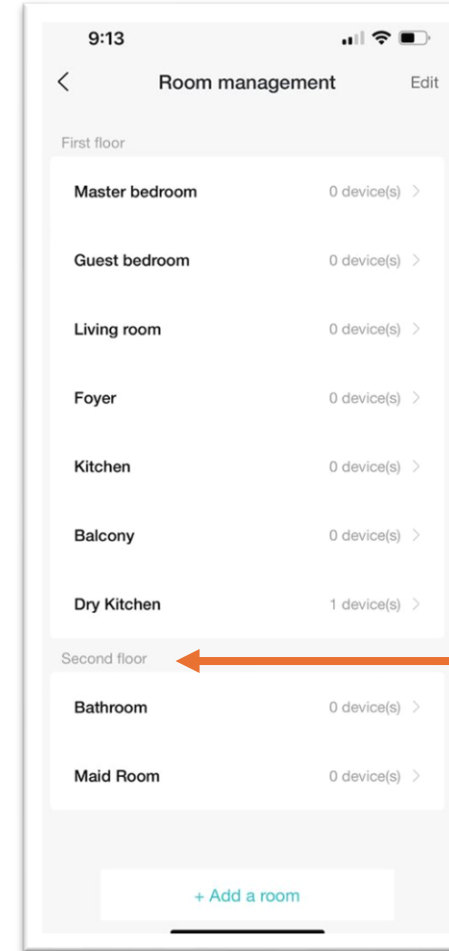


Manage room is only allowed after you connected the device.

## 9. Select the floor.

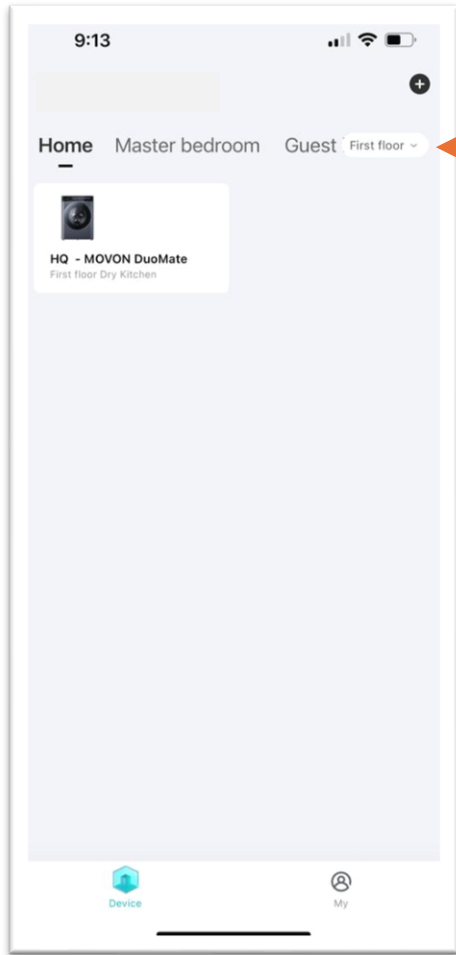


## 10. New floor added.



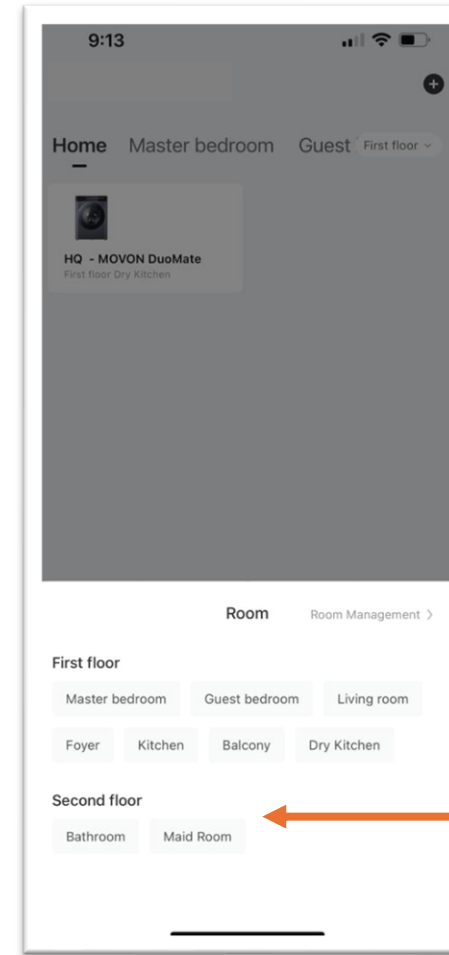
Manage room is only allowed after you connected the device.

## 11. Floor selection.



Floor selection at homepage.

## 12. Room by floor.

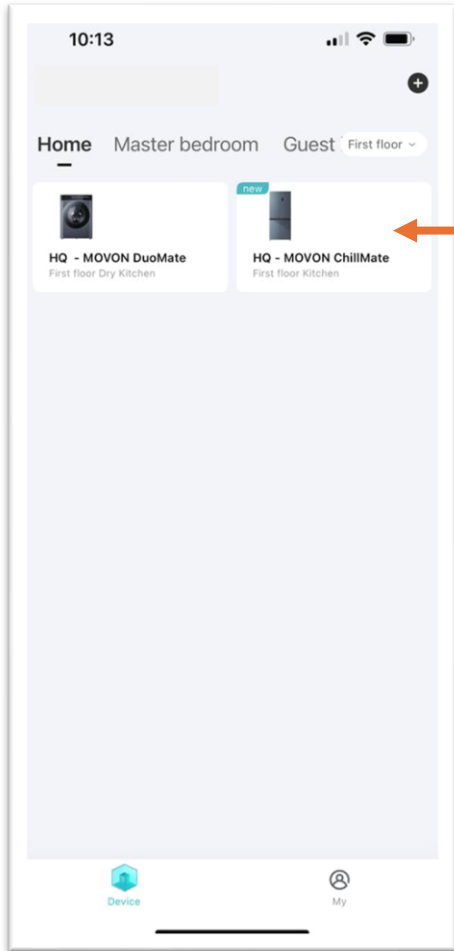


Room group in different floor.

# 10. Firmware Updates

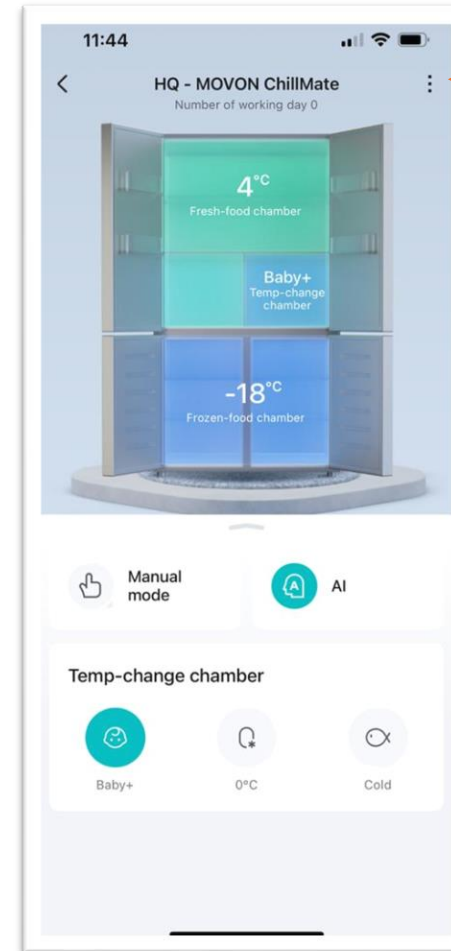


# 1. Choose the device.



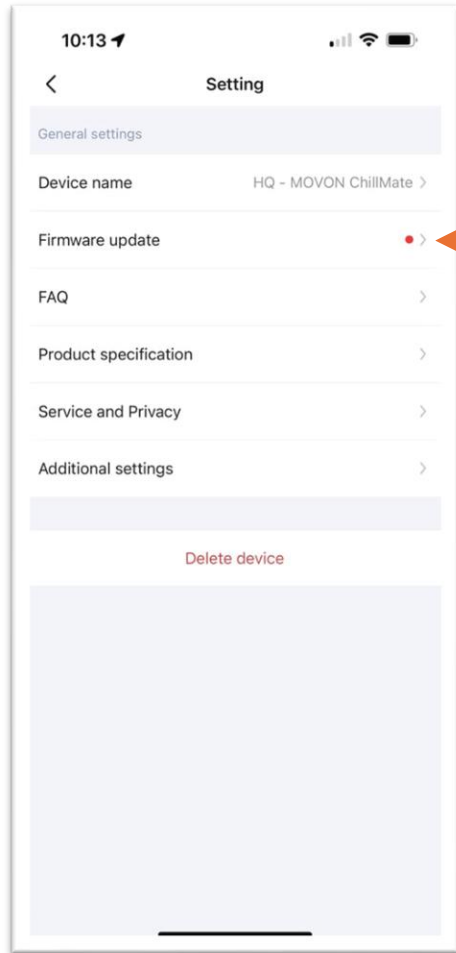
Click & choose the device.

# 2. Click more menu.



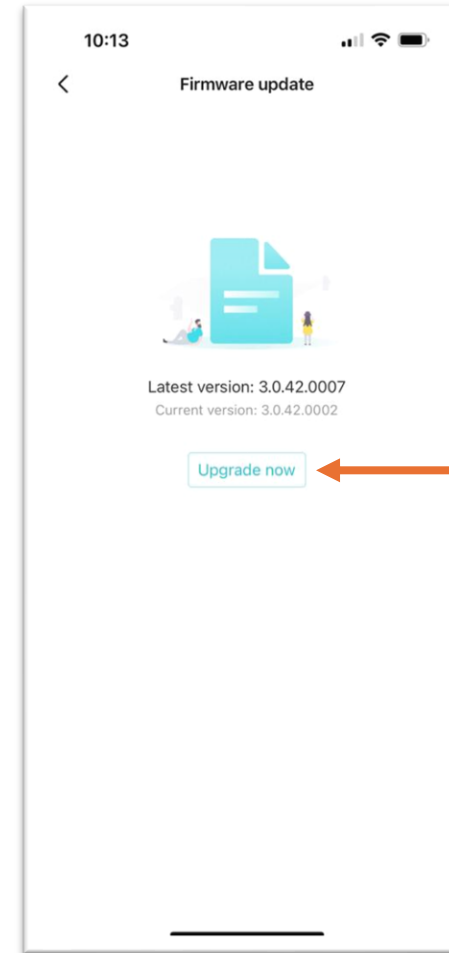
Click for more menu.

### 3. Check firmware update availability.



Check if firmware updates is available.

### 4. Update firmware.

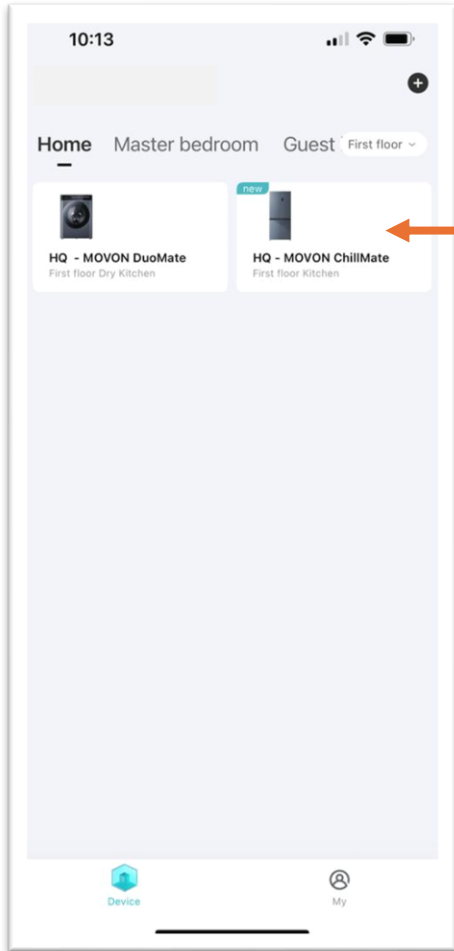


Click to update & upgrade firmware.

# 11. Others

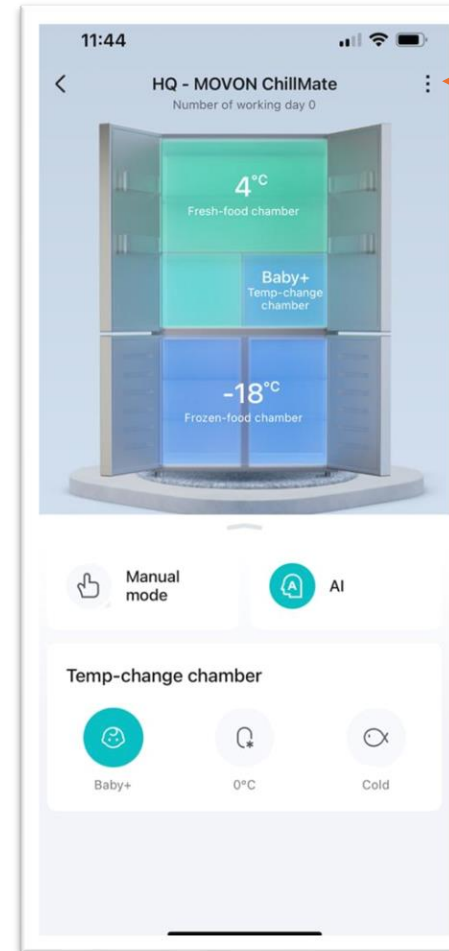


# 1. Choose the device.

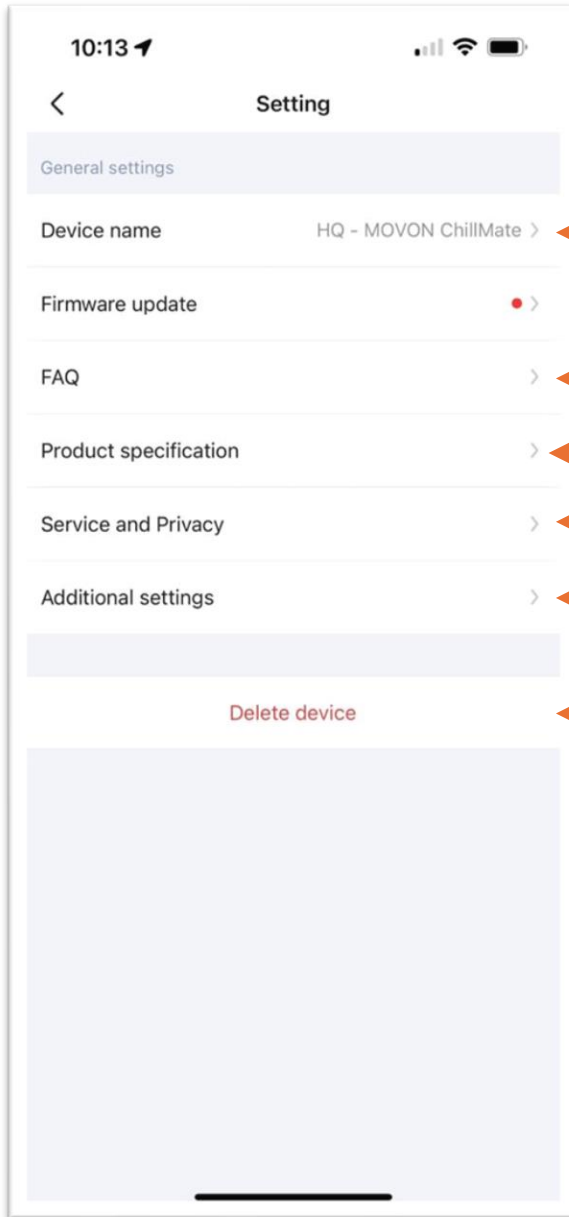


Click & choose the device.

# 2. Click more menu.



Click for more menu.



Click to rename your device.

Click to read FAQ.

Click to read product specification.

Click to read service & privacy related info.

Click to see your app plugin version.

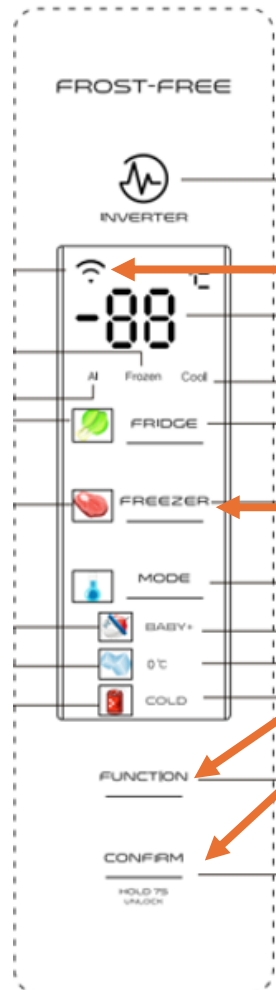
To delete the device from your app.



# 12. Reset Wifi & Reconnect



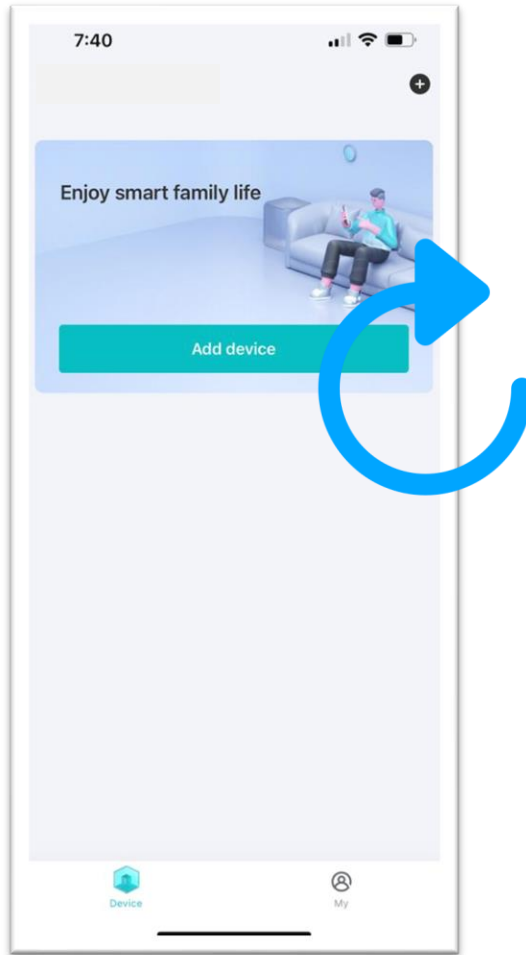
# 1. Hold Freezer + Function button.



Wifi icon is blinking when device wifi is on and ready for reconnect.

- i. Unlock the panel by hold [Confirm] button for 3 seconds until beep sound ringing.
- ii. Hold [Freezer] + [Function] button for 3 – 5 seconds until beep sound ringing.
- iii. Wait for a while and you will see the wifi icon is blinking.

## 2. Re-do the add device steps.



# -END- APP USER GUIDE

MOVON ChillMate 508L (V Series)